



Leveraging ICT for Growth, Employment & Governance Project
Bangladesh Computer Council (BCC)
Information and Communication Technology Division
Ministry of Posts, Telecommunications and Information Technology
ICT Tower, Plot # E-14/X Agargaon, Dhaka-1207, Bangladesh
www.bcc.gov.bd

Memo No.: 56.109.007.00.00.050.2017- 173

Date: 12 September 2017

REQUEST FOR EXPRESSION OF INTEREST (EOI)
For
Enhancement of Incident response capabilities of BGD e-GOV CIRT
(Contract Package # AF-S4)

Bangladesh Computer Council (BCC), an organization of Information & Communication Technology Division, Ministry of Posts, Telecommunications and Information Technology has received financing from the World Bank toward the cost of the Leveraging ICT for Growth, Employment and Governance Project (LICT) (IDA Credit # 5911-BD), and intends to apply part of the proceeds for payment of services related to Enhancement of Incident response capabilities of BGD e-GOV CIRT (Contract Package #AF-S4).

The objective of this assignment is to support BGD e-GOV CIRT organisation in the following disciplines according to the BGD e-GOV CIRT development plan:

- i. Strengthening organisation processes by improving maturity of processes and enhancing automation and protection;
- ii. Expanding CIRT services portfolio by provisioning additional services to constituency;
- iii. Clarifying requirements for the operational environments of constituency by setting technical hygiene level for hosting and classification of information levels.

The Scope of the Services includes, but not limited to (i) Strengthening organization processes: includes CIRT certification according CIRT SIM3 maturity model, Advancing CIRT systems and structure, Automation of incident handling; (ii) Expanding CIRT services portfolio includes New service: Technical Cyber security Assessment, New service: Information Sharing and Publications, New service: Vulnerability Advisory, New service: Promoting Cyber security, Enlarging service delivery capacity, (iii) Clarifying requirements for the operational environments of constituency includes Ensuring security compliance for new IT systems deployable to NDC, Manual on cyber security controls for classified information and (iv) Project Administration.

The Leveraging ICT for Growth, Employment and Governance Project, invites qualified firms to submit Expression of Interest (EOI) for Enhancement of Incident response capabilities of BGD e-GOV CIRT.

Interested firms should provide information demonstrating that they have the required qualifications and relevant experience to perform the assignment. The short listing criteria are as follows:

- Certificate of Incorporation/Registration of consultants (firm).
- The firm should have experience of rolling out (prepare design, doing implementation services, supervising process of becoming part of FIRST.org) CIRTs at the national or governmental level in at least two countries in Asia. The firm must provide documentary evidence of description of contracts and amounts, descriptions of services conducted, reference of person to confirm the experience.
- The firm should have undertaken CIRT establishment or CIRT operations assignments of at least 2 (two) similar projects/assignments, one of them having contract value of not less than US\$ 0.5 million in developing countries in the last 5 years.
- The firm should have capability in design, development and delivery of information security policies, standards and guidelines related to the CIRT domain. The firm must provide documentary evidence of description of contracts and amounts, descriptions of services conducted, reference of person to confirm the experience.



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- The firm should have strong partnerships within international CSIRT community. The firm must provide documentary evidence of list of strong formal and informal partnerships with and within international CSIRT communities.
- Availability of appropriate skills among staff.
- Availability of financial resources.

The attention of interested Firms is drawn to paragraph 3.17 of the World Bank's Procurement Regulations for IPF Borrowers, July 2016, setting forth the World Bank's policy on conflict of interest.

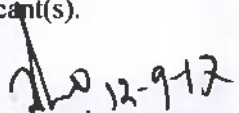
Consultants may associate with International/National Firms in the form of a joint venture or a sub-consultant to enhance their qualifications, but should mention whether the association is in the form of a "Joint-Venture" or of a "Sub-Consultant". In the case of a joint venture, all members of such "association" should have real and well-defined inputs to the assignment and it is preferable to limit total number of firms including the associates to a maximum of three.

The procurement process would be Quality and Cost Based Selection (QCBS) method in accordance with the procedures set out in the World Bank's "Procurement Regulations for IPF Borrowers, July 2016".

Interested firms may obtain draft Terms of References (TOR) at the address below during regular office time 9:00 to 16:00 hours (GMT+06:00) on all working days. They may also obtain the same in the BCC's official website: www.bcc.gov.bd. The notice of request for EOI is available on the websites: www.bcc.gov.bd, www.cptu.gov.bd.

Expressions of Interest (EOI) must be delivered in a written form with all relevant information and documents establishing eligibility to the address below by **04 October 2017** in three sets (1 Original + 2 Copies) and clearly marked "Expression of Interest for Enhancement of Incident response capabilities of BGD e-GOV CIRT".

The authority reserves the right to accept or reject any or all EOIs, or annul the process at any stage without assigning any reason(s) whatsoever and without incurring any liability to the affected applicant(s).


(Md. Rezaul Karim, ndc)
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